



ROC Standard Pathway



ROC Standard

Bronze ROC Standard pathway



To achieve the Bronze ROC Standard;

Care Home Managers as well as two members of staff (Hydration Champions) need to achieve the Level 1 ROC Hydration Practitioner certification by completing the online Learning Management System.

Summary

- ✓ All staff have access to Learning Management System
- ✓ Managers complete Care Home ROC Accreditation course and pass the exam
- ✓ Two members of staff (Hydration Champions) complete Level 1 ROC Hydration Practitioner course and pass the exam
- ✓ Certification validation reviewed by ROC





ROC Standard

Silver ROC Standard pathway



To achieve the Silver ROC Standard;

Once the Bronze ROC Standard has been achieved, the Care Home Manager and two Hydration Champions will be invited to attend a face-to-face workshop (off site 4-5 hours) that will give them hands on experience using the ROC methodology and the App on dedicated ROC training devices. They will gain an enhanced understanding of the risks of low intake dehydration and learn how to assess risk in accordance with the ROC methodology.

This will give the Care Home insight to what is required and set level of expectation for the Silver ROC Standard.

A prerequisite of the Silver ROC Standard is to have a minimum of 3 Hydration Champions complete Level 1 ROC Hydration Practitioner (online)

Once the Manager and two Hydration Champions have attended the face-to-face workshop, ROC will allocate a user account (Manager/Carer) to access the ROC Care Systems App within their browser and assign devices once the device usage agreement has been signed by the Care Home.

There is a level of expectation as the Care Home now qualifies for a Silver ROC Standard that the Care Home achieves 3 - 5 points of care, per day, per resident as an average over a 30-day period in order to maintain their Silver ROC Standard.

A prerequisite of the Silver ROC Standard is to have a minimum of 5 residents loaded onto the ROC Care Systems dashboard. course and pass the exam.





ROC Standard

Silver ROC Standard pathway



Summary

- ✓ All staff have access to Learning Management System
- ✓ Managers complete Care Home ROC Accreditation course (online)
- ✓ 3 Hydration Champions complete Level 1 ROC Hydration Practitioner course (online)
- ✓ Certification validation reviewed by ROC
- ✓ Care Home Manager and 2 Hydration Champions to attend face-to-face workshop (offsite 4-5 hours)
- ✓ 3 - 5 points of care, per day, per resident as an average over a 30-day period
- ✓ Minimum of 5 residents loaded onto the ROC Care Systems dashboard



Progressing from Silver ROC Standard to Gold ROC Standard

There will be incentivised pathways via the App on the Care Home management dashboard. The Manager's Dashboard will give Managers visibility of how many additional points of care, per day, per resident are needed to qualify for the Gold ROC Standard. This will also highlight the level of hydration intake that has been recorded per resident, per day.



ROC Standard

Gold ROC Standard pathway



To achieve the Gold ROC Standard;

In order to achieve the Gold ROC Standard, Care Homes will first need to have completed the Silver pathway and achieved the Silver ROC Standard.

A prerequisite of the Gold ROC Standard is to have a minimum of 5 Hydration Champions complete Level 1 ROC Hydration Practitioner (online) course and pass the exam.

A prerequisite of the Gold ROC Standard is to have a minimum of 10 residents loaded onto the ROC Care Systems dashboard.

To attain the Gold ROC Standard the Care Home must achieve 8 + points of care, per day, per resident as an average over a 30-day period.



Summary

- ✓ All staff have access to Learning Management System (online)
- ✓ Managers complete Care Home ROC Accreditation course (online)
- ✓ 5 Hydration Champions complete Level 1 ROC Hydration Practitioner course (online)
- ✓ Care Home Manager and 2 Hydration Champions to attend face-to-face workshop (offsite 4-5 hours)
- ✓ 8 + points of care, per day, per resident as an average over a 30-day period
- ✓ Minimum of 10 residents loaded onto the ROC Care Systems dashboard

Benefits of adopting ROC Silver and Gold Standard

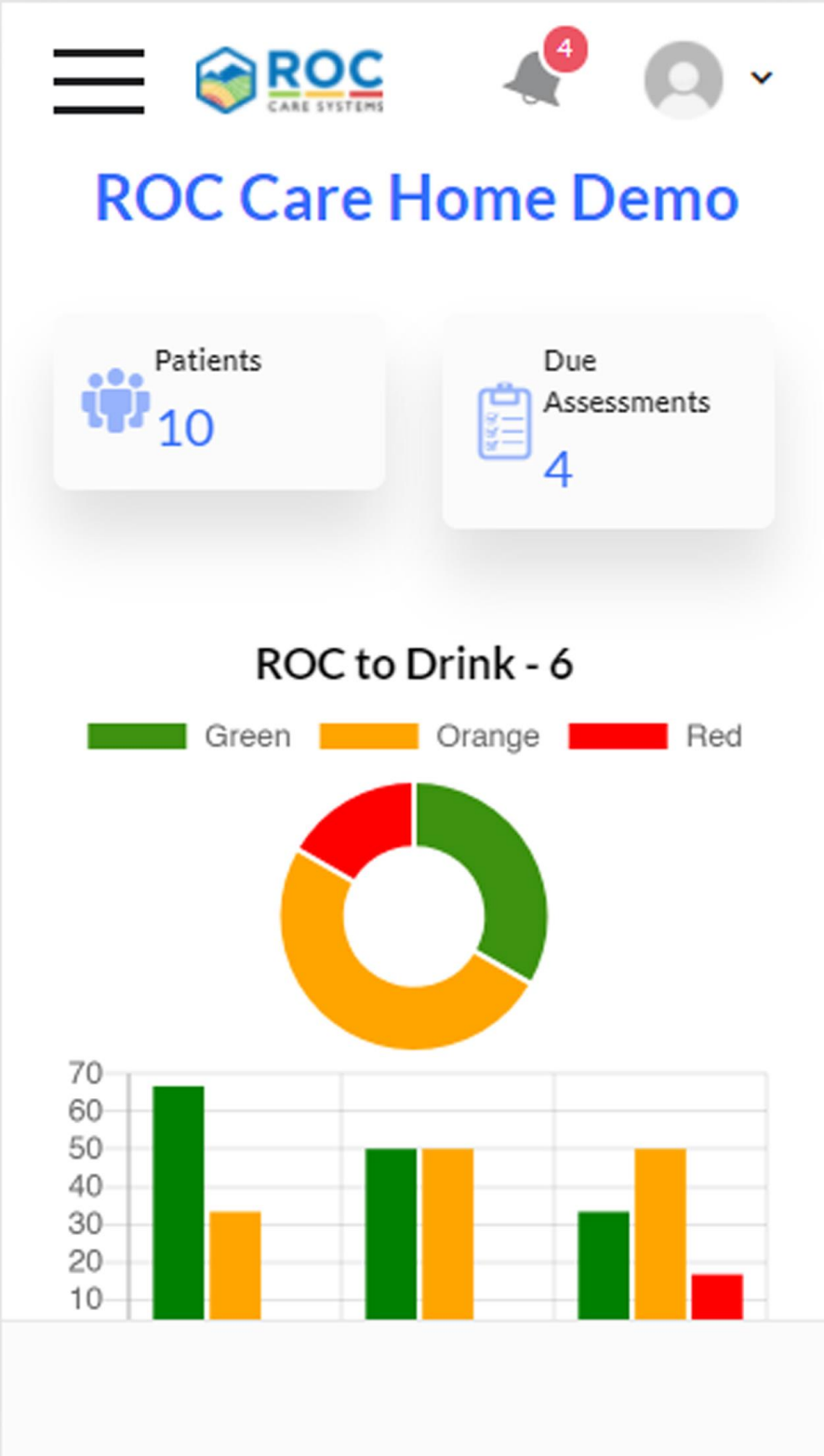
- ❖ Managers will get access to a Monthly Report giving performance data for the month and showing where improvements could be made
- ❖ Technical support and response within 24 hours to support ticket raised
- ❖ 24/7 access to Learning Management System for all Care Home staff

▶ ROC Care Systems: Elevate Hydration Care with Advanced Methodology



Overview:

Welcome to the ROC Care Systems national hydration pilot initiative, supported by NHS England. Our innovative ROC App aids carers in elevating their care standards. Join us on a transformative journey to provide unparalleled hydration care.





New Features Coming soon...



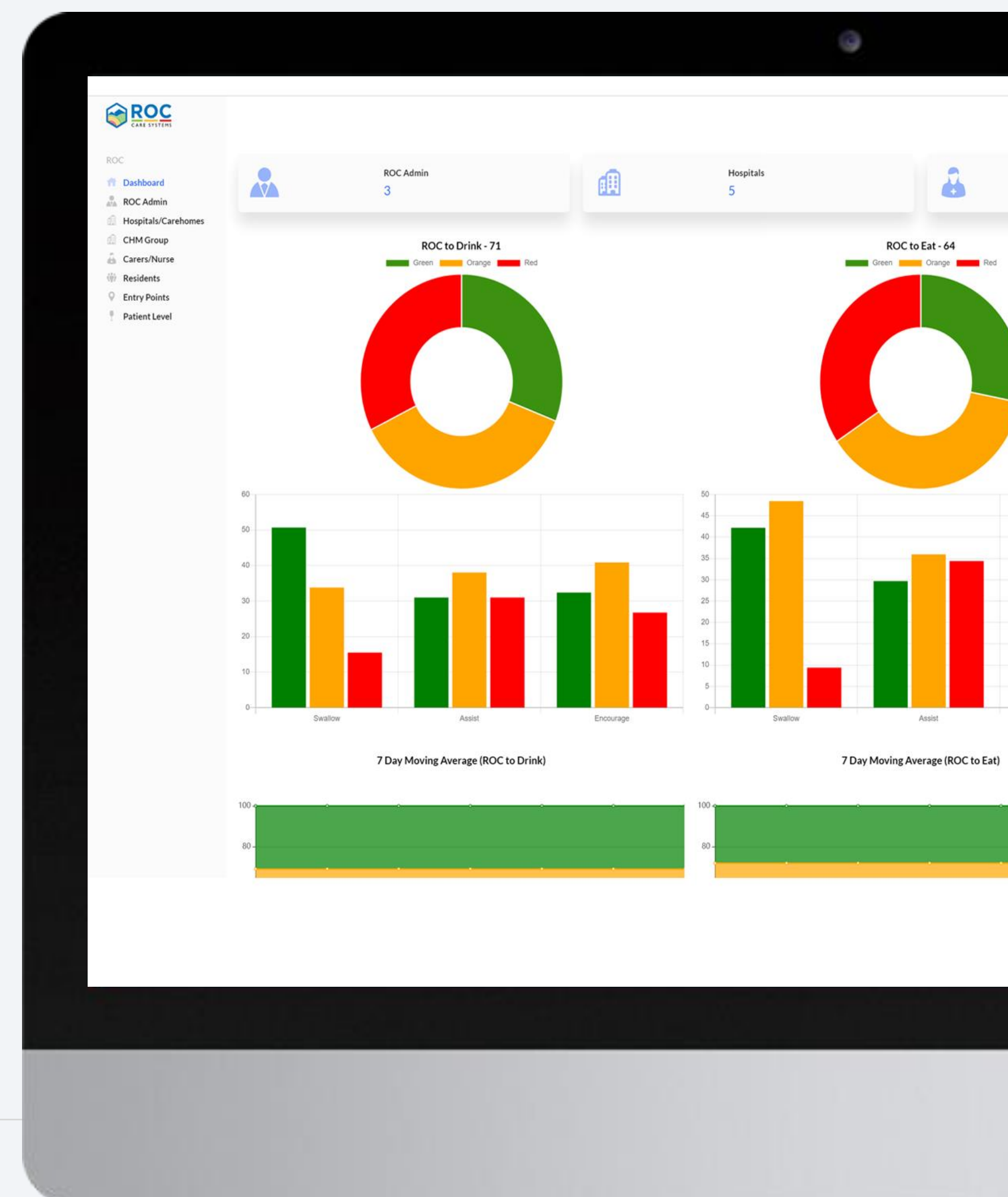
Benefits:

- **Swift Identification:** In just 10 seconds, carers can pinpoint those at risk of low intake dehydration using the ROC App.
- **Empowering Carers:** Enhance care efficacy by following the structured and proven method embedded in our app. Providing the best care has never been this straightforward.
- **Real-time Data:** With just a few taps, maintain a real-time view of the hydration status of individuals in care, ensuring timely interventions and improved health outcomes.
- **Visual Assistance:** Designed with carers in mind, our technology utilises simple visual aids, ensuring a user-friendly experience devoid of complexities.
- **NHS-Aligned:** Seamlessly aligning with NHS England's hydration guidelines, we ensure top-quality, standardised care.

Features:

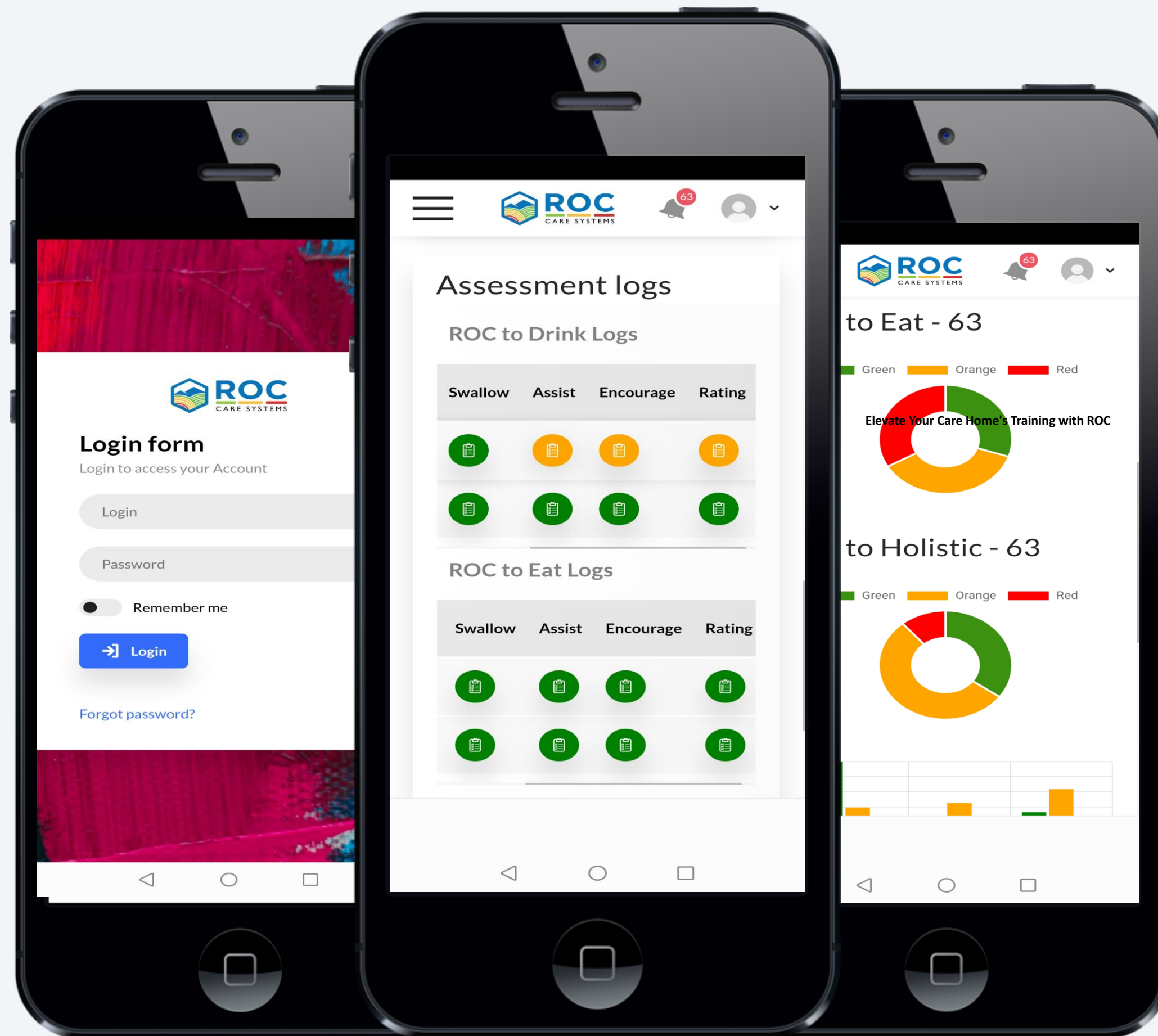
- **Three Levels of Certification:** Begin with Bronze and progress through to Silver and Gold, each level reflecting advanced care standards.
- **Ongoing Support:** Continuous guidance, feedback, and training for carers, ensuring the gold standard in care remains consistent.
- **State-of-the-Art Resources:** Gain access to cutting-edge tools, including our ROC App, and keep abreast of the latest research and best practices on hydration.

Join Our Initiative: Elevate your care standards. Ensure your residents are always well-hydrated and in optimal health. Dive into the world of advanced hydration care with ROC Care Systems.





Elevate Your Care Home's Training with ROC



- **Step Up with Certification:** When three or more of your staff members achieve certification as ROC Care Systems Level 1 ROC Hydration Practitioners, your care home qualifies for an exclusive opportunity.
- **Exclusive Face-to-Face Training:** Qualifying care homes will be cordially invited to participate in our comprehensive Face-to-Face Training sessions, led by seasoned ROC trainers. This immersive experience is designed to further hone the skills of your staff, ensuring they are well-equipped to deliver the best care.
- **Hands-on ROC App Experience:** During the Face-to-Face Training, your team will gain practical, hands-on access to the ROC Care Systems app. This ensures they are familiarised with its functionalities, ready to seamlessly roll it out within your care home for enhanced daily operations.
- **Unlock the Next Level of Care:** Don't just stop at online certification. Embrace the complete ROC training experience, ensuring your care home stands out as a beacon of quality and dedication.

